

QUICK REFERENCE GUIDE

FOR CARD ACTIVATION

1

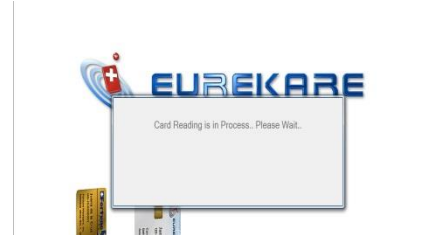
Insert the Card



Insert the Health Care SmartCard into the card reader.

2

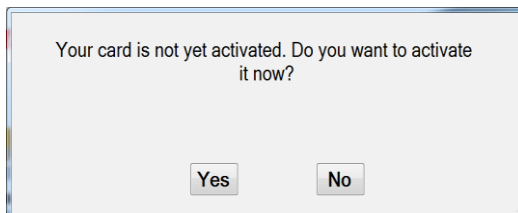
Check Card Activation Status



Card will be detected and validated. Please do not remove the card during this process so as not to damage the card chip.

3

Card Not Activated, Activate Card



If the pop-up message above is shown after checking card activation status, then the card is not yet activated. the user has the option to activate it or not. Click **Yes** to View steps to Card Activation and click **No** to remove the card.

4

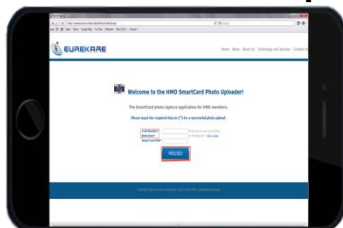
View Steps to Card Activation



Please read carefully the steps to activate the card. Click **OK** then remove the card.

5

Proceed to Photo Upload

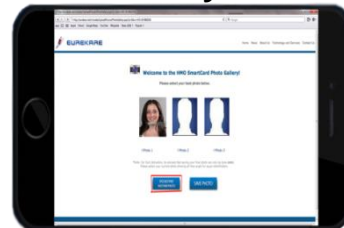


Open a browser from your mobile phone or on your desktop computer and go to the official Healthcare company website or Eureka Corporation at www.eureka.net. Under **Services**. Type in your **Card Number** and **Date of Birth** on the space provided. Then follow the steps for photo upload.

Note: It is advisable to use Google Chrome.

6

Photo Gallery



If you want to upload again click **Upload/Take another Photo**. Then choose your picture and save.

Note: Maximum of 3 photos Allowed.

For further queries, please call the following FortuneCare hotline numbers: (632) 857-5466 (Metro Manila)
1800-10-633-8888 (Provincial)
You can also visit our website for further information and assistance at : www.fortunecare.com.ph